



**Thank you for your purchase!**

If for any reason you are not satisfied with any of the items on your order you can return them to us at the address below.

Please ensure you keep proof of shipping.

Alternatively we can supply you with a returns label, the cost of this will be deducted from your final refund. To arrange this please email or call using the details below

Items must be returned in the same condition as they were delivered and with their original packaging

If you have received an incorrect or incomplete order please contact us as soon as possible, so this can be rectified.

For full terms please visit our website.

**Online Shop Returns, John Bownes Ltd Court House Farm, Swanlow Lane,  
Winsford CW7 4BS**

**Tel: 01606 592639 Email: shop@johnbownes.co.uk**

**Web: www.johnbownes.co.uk**

**Returns Note.**

Please ensure this is completed and placed in your package before posting.  
Without this we cannot guarantee your refund.

Name on original order.....

Reason for return.....

Order no: .....